

# Our Return and Refund Policy

**We do not normally give refunds if you:**

- Simply change your mind, or
- make a wrong decision.

**You can choose between a refund, exchange or credit where goods:**

- are faulty
- have been wrongly described
- are different from a sample shown to you, or
- do not do what they are supposed to.

***Please retain your receipt as proof of purchase.***



Contact the Office of Fair Trading for more information  
[www.fairtrading.nsw.gov.au](http://www.fairtrading.nsw.gov.au) ☎ 13 32 20

